COVID-19 RESOURCES FOR INDIVIDUALS AND FAMILIES
From Philadelphia Health Partnership Grantees and Partners
April 2020

If you have questions about **enrolling in health insurance, using your existing health insurance, and/or accessing or using other public benefits**, call Pennsylvania Health Access Network’s Helpline at 877-570-3642. Read PHAN’s briefing memo on COVID-19 information and resources here: [https://bit.ly/2x9x82Q](https://bit.ly/2x9x82Q).

If you are trying to get **Medicaid or Children’s Health Insurance Program (CHIP) coverage for your children**, call Public Citizens for Children and Youth’s Child Health Watch Helpline at 215-563-5848 ext. 17. Access PCCY’s toolkit of COVID-19 information and resources for children and families here: [https://www.pccy.org/covid/](https://www.pccy.org/covid/).

If you have questions about **health insurance eligibility, coverage and benefits, and/or enrollment**, call the Health Federation of Philadelphia Navigation Assistance at 215-977-7255.

If you have questions about **what public benefits you are eligible for and how to apply**, call Benefits Data Trust’s BenePhilly Hotline at 833-373-5868.

If you are seeking **public interest law services**, learn more from:
- Community Legal Services at (215) 981-3700 and [https://clsphila.org/coronavirus/](https://clsphila.org/coronavirus/).

If you are looking for **COVID-19 resources and information for immigrants and refugees**, learn more from:
- La Puerta Abierta/The Open Door at 610-745-1952 and [https://www.facebook.com/icfamwell/](https://www.facebook.com/icfamwell/).

If you are an **elder or caregiver seeking options counseling, information, advocacy, and/or education**, call the Center for Advocacy for the Rights and Interests of the Elderly’s CARIE LINE at 800-356-3606. Access COVID-19 information and infographics from CARIE here: [https://www.carie.org/resources/covid19resources/](https://www.carie.org/resources/covid19resources/).

If you are looking for COVID-19 **early childhood education resources and information**, learn more from First Up here: [https://www.firstup.org/covid-19](https://www.firstup.org/covid-19).

If you are experiencing **relationship/intimate partner violence** and are seeking counseling support, local resources, and information to create a safety plan, call the Philadelphia Domestic Violence Hotline at 866-723-3014 or learn more from Women Against Abuse here: [https://bit.ly/2UQD7mp](https://bit.ly/2UQD7mp).

If you are looking for the locations of **City food assistance sites** where any Philadelphia resident can pick up free food for their household and student meal sites where any child can pick up free meals, learn more here: [https://bit.ly/3dXNPYt](https://bit.ly/3dXNPYt).

If you or someone you know is experiencing a **mental health crisis**, call the 24-hour Philadelphia Department of Behavioral Health and Intellectual disAbilities hotline at **267-687-4381**.