COVID-19 RESOURCES FOR INDIVIDUALS AND FAMILIES
From Philadelphia Health Partnership Grantees and Partners
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If you have questions about enrolling in health insurance, using your existing health insurance, and/or accessing or using other public benefits, call Pennsylvania Health Access Network’s Helpline at 877-570-3642. Access PHAN’s COVID-19 information and resources here: https://pahealthaccess.org/covid-19/.

If you are trying to get Medicaid or Children’s Health Insurance Program (CHIP) coverage for your children, call Public Citizens for Children and Youth’s Child Health Watch Helpline at 215-563-5848 ext. 17. Access PCCY’s toolkit of COVID-19 information and resources for children and families here: https://www.pccy.org/covid/.

If you have questions about health insurance eligibility, coverage and benefits, and/or enrollment, call the Health Federation of Philadelphia Navigation Assistance at 215-977-7255.

If you have questions about what public benefits you are eligible for and how to apply, call Benefits Data Trust’s BenePhilly Hotline at 833-373-5868.

If you are seeking public interest law services, learn more from:
- Community Legal Services at (215) 981-3700 and https://clsphila.org/coronavirus/.
- Tenant Hotline at 267-443-2500 and http://www.phillytenant.org/.

If you are looking for COVID-19 resources and information for immigrants and refugees, learn more from:

If you are an elder or caregiver seeking options counseling, information, advocacy, and/or education, call the Center for Advocacy for the Rights and Interests of the Elderly’s CARIE LINE at 800-356-3606. Access COVID-19 information and infographics from CARIE here: https://www.carie.org/resources/covid19resources/.

If you are looking for COVID-19 early childhood education resources and information, learn more from First Up here: https://www.firstup.org/covid-19.

If you are experiencing relationship/intimate partner violence and are seeking counseling support, local resources, and information to create a safety plan, call the Philadelphia Domestic Violence Hotline at 866-723-3014 or learn more from Women Against Abuse here: https://bit.ly/2UQD7mp.

If you are looking for the locations of City food assistance sites where any Philadelphia resident can pick up free food for their household and student meal sites where any child can pick up free meals, learn more here: https://bit.ly/3dXNPYt.

If you or someone you know is experiencing a mental health crisis, call the 24-hour Philadelphia Department of Behavioral Health and Intellectual disAbilities hotline at 267-687-4381.