

COVID-19 RESOURCES FOR INDIVIDUALS AND FAMILIES From Philadelphia Health Partnership Grantees and Partners April 2020

If you have questions about **enrolling in health insurance, using your existing health insurance, and/or accessing or using other public benefits**, call Pennsylvania Health Access Network's Helpline at 877-570-3642. Access PHAN's COVID-19 information and resources here: <https://pahealthaccess.org/covid-19/>.

If you are trying to get **Medicaid or Children's Health Insurance Program (CHIP) coverage for your children**, call Public Citizens for Children and Youth's Child Health Watch Helpline at 215-563-5848 ext. 17. Access PCCY's toolkit of COVID-19 information and resources for children and families here: <https://www.pccy.org/covid/>.

If you have questions about **health insurance eligibility, coverage and benefits, and/or enrollment**, call the Health Federation of Philadelphia Navigation Assistance at 215-977-7255.

If you have questions about **what public benefits you are eligible for and how to apply**, call Benefits Data Trust's BenePhilly Hotline at 833-373-5868.

If you are seeking **public interest law services**, learn more from:

- Community Legal Services at (215) 981-3700 and <https://clsphila.org/coronavirus/>.
- Philadelphia Legal Assistance at 215-981-3800 and <https://www.philalegal.org/>.
- Legal Clinic for the Disabled at 215-587-3158 and <https://lcdphila.org/>.
- Tenant Hotline at 267-443-2500 and <http://www.phillytenant.org/>.

If you are looking for **COVID-19 resources and information for immigrants and refugees**, learn more from:

- African Family Health Organization at 215-546-1232 and <https://bit.ly/34qNO2g>.
- Cambodian Association of Greater Philadelphia at FamilySupportServices@capg.org and <https://bit.ly/2RnrscG>.
- Justice at Work at 800-729-1607 and <https://www.facebook.com/JusticeAtWorkPA/>.
- La Puerta Abierta/The Open Door at 610-745-1952 and <https://www.facebook.com/icfamwell/>.
- Nationalities Service Center at (215) 893-8400 and <https://nscphila.org/news/nsc-services-update>.
- SEAMAAC at 215-467-0690 and <https://www.seamaac.org/covid-19-communityresources/>.
- Community Legal Services at <https://bit.ly/3bY425q>.
- City Government at <https://bit.ly/35H8zHH> and Information about Citizenship Status and Medical Access at <https://bit.ly/2VdYygb>.

If you are an **elder or caregiver seeking options counseling, information, advocacy, and/or education**, call the Center for Advocacy for the Rights and Interests of the Elderly's CARIE LINE at 800-356-3606. Access COVID-19 information and infographics from CARIE here: <https://www.carie.org/resources/covid19resources/>.

If you are looking for COVID-19 **early childhood education resources and information**, learn more from First Up here: <https://www.firstup.org/covid-19>.

If you are experiencing **relationship/intimate partner violence** and are seeking counseling support, local resources, and information to create a safety plan, call the Philadelphia Domestic Violence Hotline at 866-723-3014 or learn more from Women Against Abuse here: <https://bit.ly/2UQD7mp>.

If you are looking for the locations of **City food assistance sites** where any Philadelphia resident can pick up free food for their household and student meal sites where any child can pick up free meals, learn more here: <https://bit.ly/3dXNFYt>.

If you or someone you know is experiencing a **mental health crisis**, call the 24-hour Philadelphia Department of Behavioral Health and Intellectual disabilities hotline at **267-687-4381**.